

HealthSource Distributors, LLC Return Policy

At HealthSource Distributors we understand occasionally there will be the need to return products you have purchased. Please see the guidelines and procedures below in order to request a return form.

- HealthSource Distributors will only accept returns of purchases made directly from HealthSource Distributors.
- We will accept returns of ordering errors, mistakes and damaged goods within 20 days of the customer receiving the order. Please notify us by requesting and completing our return form.
- After 20 days, all returns will be subject to a 10% restocking fee and will be accepted for return at our discretion. Please notify us by completing our return form.
- Refrigerated, Expired, Shop Worn, and Short Dated items will not be accepted for return.
- Returns beyond 6 months from the purchase date will not be accepted under any circumstances.
- Returns, once received will be processed within 2 business days and credit will then be posted to your account.
- Credit will be based upon the invoiced price or the items current market sale price.

To process a return, please follow these steps:

- Request and receive our return form, **complete the form in its entirety, and email it to customerservice@healthsourcedist.com or fax it to 410.415.7004**
- A Return Authorization will be faxed or emailed to you along with a FedEx label
- Include the return authorization in the box with the items and affix the FedEx label to your box.
- Once the items have been received, your account will be credited accordingly.